

DILLON

WARRANTY & SERVICE POLICY FORCE MEASUREMENT PRODUCTS

Statement of Limited Warranty

Subject to the terms and conditions as stated herein, Avery Weigh-Tronix, LLC. (hereafter referred to as "Dillon") warrants its equipment to be free from defects in material and factory workmanship for a period of twenty-four months from the date of shipment, unless otherwise stated on sales literature.

Terms and Conditions of Limited Warranty

This obligation is limited exclusively to defective original equipment manufactured or supplied by Dillon and is subject to the inspection and analysis by Dillon to conclusively identify or confirm the nature and cause of failure.

Dillon is not responsible for the maintenance or calibration of its equipment beyond the date of shipment. Scheduled periodic maintenance, calibration checks and calibration adjustments are the responsibility of the equipment owner.

Equipment owner is responsible for equipment return to Dillon factory in packaging suitable for shipping rigors. Damage occurring to shipping related handling is not covered under warranty.

Defective components or parts will be replaced during the warranty period, provided the failed item is returned to the Factory at the owners cost. Labor will be waived on work associated with warranty repairs performed at the factory. Equipment will be returned via ground/surface to the originating address at the factory's expense on equipment that was subject to a factory warranty repair.

Dillon's responsibility is confined to the repair or replacement of Dillon equipment or parts and does not extend coverage to labor, material or service charges involved in removal of equipment for return to the factory.

Dillon is not responsible and will not be held liable for losses, injury or damage caused to persons or property by reason of the installation of Dillon products or their failure.

This warranty is not applicable for expenses, either direct or consequential, that may arise from the use or inability to use these products.

Dillon reserves the right to incorporate improvements in material and design of the products without notice and is not obligated to incorporate the same improvements in equipment previously manufactured.

In certain cases, such as used equipment or peripheral equipment not manufactured by Dillon, a reduced warranty of 12 months will apply.

Conditions Which Void Limited Warranty

This warranty shall not apply to equipment which:

- A. Has had repairs or modifications not authorized by Dillon which in Dillon's judgement have affected the performance or reliability.
- B. Has been subject to misuse, negligent handling, improper installation, extreme environmental conditions, accident, damage by fire, water, submersion, or act of God.
- C. Has had serial numbers altered, defaced or removed.

Freight Carrier Damage

Claims for equipment damaged in transit must be referred to the freight carrier. Visible damage should be reported immediately. Concealed damage as soon as possible, in any case, within fifteen (15) days of receipt of shipment, in accordance with freight carrier regulations.

THE FOREGOING IS IN LIEU OF ALL OTHER WARRANTIES, EXPRESS OR IMPLIED INCLUDING ANY WARRANTY THAT EXTENDS BEYOND THE DESCRIPTION OF THE PRODUCT. This warranty statement sets forth the extent of our liability for breach of any warranty or deficiency in connection with the sale or use of the product. It is understood that we will not be liable for consequential damages of any nature, including but not limited to, loss of profit, delays or expenses, whether based on tort or contract.

